

FOR OFFICE USE

Application Serial number:

CINB – C1

STATE BANK OF HYDERABAD

CORPORATE INTERNET BANKING (VISTAR)

" OnlineSBH "

Registration Form

To
The Branch Manager
State Bank of Hyderabad

OnlineSBH : Corporate Internet Banking

We wish to register for the Bank's Corporate Internet Banking Service ~ "OnlineSBH".

We confirm having read and understood the document containing the "Terms of Service" governing the SBH's Internet Banking Service. A copy of the document is enclosed duly authenticated by the authorised signatories in token of having accepted the terms of the service contained therein.

The Board Resolution for the purpose is enclosed.

Name of Company:

Address of the Registered office:

Pin Code: - -

Tel. No. _____

For use only when registration of Regulator is not contemplated immediately.

We request the Bank to set up the following parameters for our company. We are aware that we can change these when a Regulator is appointed:

1. Upper Limit for issue of DD/TT
(Default Value – Rs.0.00)

Rs.....
2. Upper Limit on request for third party transfer
(Default Value – Rs.0.00)

Rs.....
3. Whether Audit User feature is required
(Default Value – No)

Yes/No
- If Yes,

a. Upper Limit for Un-audited E-Cheques

.....

b. Threshold value (amount) of E-Cheques for Audit

Rs.....

For

Date :

(Authorised Signatory / Signatories)

Should be a senior corporate level person authorised by the Board to operate on Company's account.

This Registration Form need be submitted only **ONCE** to the SBH Branch where the Company's principal account is maintained.

For Branch Use

Application Serial Number :

Requirement	Yes / No	SIGNATURE OF OFFICIAL
The Account Name tallies with Bankmaster Record		
Signature on Registration Form Verified		
Recommended for Providing Internet Access		
Corporate Details Uploaded		
Corporate ID Generated		
Corporate ID Advised		

- Notes:
- (a)

Name of Company should appear in the same style and form as it appears in Core system records.
- (b)

A separate Board resolution for using OnlineSBH services as per the format enclosed to Terms of Service and a copy of CINB- C4 recording acceptance of Terms of Service must have been received, scrutinized and attached to Account Opening Form.

Corporate-ID No

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If application is rejected, then please enter reasons for rejection on the application form.

STATE BANK OF HYDERABAD
CORPORATE INTERNET BANKING (VISTAAR)
“ONLINESBH.COM”

To
The Branch Manager
State Bank of Hyderabad

We have registered for accessing "OnlineSBH".

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We request you to register the executive named herein as the Regulator.

[illegible][illegible]

Tel. No.

Pin code.

Date:

For Branch Use

Application Serial Number :

Requirement	Yes / No	SIGNATURE OF OFFICIAL
Signature on Registration Form Verified		
Corporate-ID quoted in the application Form verified on web Interface and confirm that the ID is valid for the applicant corporate.		
Recommended for Providing Access to Internet Banking.		
Internet Access Permitted		
Regulators' details uploaded		

- Notes:
- (c) Name of Corporate should appear in the same style and form, as it is stored in Core Banking
 - (d) Name of the INB Regulator must be entered on the web interface as appearing in this Registration Form.
 - (e) Authorised Signatory means those person(s) who are authorised by a Board Resolution to operate on the account. The regulator himself can sign this form if he is an authorised signatory.

If rejected, then please enter reasons for rejection on the application form.

Registration of Local Admin

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[illegible][illegible]

Designation:
Department:.....
e-mail address :.....
Tel. No.....

Line 1	
Line 2	
City	
District	
State	
Pin code.	

A 10x10 grid of squares. A 5x5 subgrid in the center is highlighted with a thicker border. The subgrid occupies the middle five columns and the middle five rows of the larger grid.

(Authorised Signatory / Signatories)

- The Account number assigned by SBH to a Corporate's bank account has 11 to 13 digits. Digits 6 to 11 (both inclusive) form the customer ID.
- Customer ID is the only basis for assigning accounts to a Local Admin.
- Accounts opened in future bearing the same customer-ID will automatically get assigned to this Local Admin.

For Branch Use

Application Serial Number :

Requirement	Yes/ No	SIGNATURE OF OFFICIAL
The Account Name tallies with Branch Record		
Signature of authorised signatories on Registration Form verified and found correct		
Corporate ID quoted in the application form verified with web interface and confirm that the ID is valid for the Corporate		
Recommended for Providing Access to OnlineSBH..		
Internet Access Permitted		
Local Admin's details uploaded		

Notes:

- (f) **Name of Corporate should appear in the same style and form, as it is stored in Core system.**
- (g) **Name of the Local Admin must be entered in the web interface strictly as it appears in the Registration Form.**
- (h) **Authorised Signatory means those person(s) who are authorised by a Board Resolution to operate on the account.**
- (i) **A Board resolution for using OnlineSBH services has already been obtained while registering Corporate ID and hence a Board Resolution for this application is not necessary.**
- (j) **While uploading data it would be sufficient if one account per customer ID is uploaded.**

If rejected, then please enter reasons for rejection on the application form.

STATE BANK OF HYDERABAD
CORPORATE INTERNET BANKING

" OnlineSBH "

TERMS OF SERVICE

General

1. M/S _____ hereinafter called as the company agrees to avail the 'Corporate Internet Banking Service' of State Bank of Hyderabad (SBH) over Internet Channel. The company do accept such terms, regulations, conditions, stipulations laid down by SBH, from time to time, for the purpose.
2. The company agrees to execute from time to time necessary agreement form(s), authority letter(s) and any other related documents for this purpose.
3. SBH is hereby authorised by the Company to accept all valid instructions through the 'Corporate Internet Banking' service over electronic medium singly/jointly by using valid Username /Password from the authorised signatories in respect of Company's account(s) as per the operating rules from time to time.
4. The Company agrees to nominate Internet Banking Administrators and other users to manage the service for the Company.
5. SBH reserves the right to modify, change, add or cancel any of the services offered through OnlineSBH or the Terms of Service listed in this Document. The changes will be notified to the Users / Company.
6. SBH accepts the obligations to maintain the confidentiality, privacy and integrity of the transaction completed on the OnlineSBH Service. Record in respect of the transactions entered through the OnlineSBH Service will be maintained by the SBH in accordance with existing practices of SBH.

Operating Environment

7. SBH shall be entitled to use hardware, software and/or such other equipment and modify the same as necessary or appropriate for the provision of the services. The Company may also be required to modify/upgrade its systems to comply with the standards of the payment mechanisms (then in force) and the standards applicable to the various services provided by the SBH.
8. The registered User is free to choose a Username and Password of his choice as per the guidelines on the site. However, he is advised to avoid choosing a password that is a dictionary word or is guessable / inferable from personal data such as name, date of birth, address, telephone number, driving licence / car number etc.
9. The User can access OnlineSBH from anywhere, anytime. However, as a matter of precaution and safety, he should avoid using PCs with public access.
10. In the interest of customer safety the system does not permit retrieval of a lost or forgotten Password. In case the User forgets his Password, he will have to register for a duplicate password and a fresh Password will be issued to him.
11. In case of an unintended termination of a valid session due to break in Internet Connectivity, it is suggested that the User login afresh and verify the status of last requested transaction and ensure that it has been recorded successfully

SBH's Terms

12. "OnlineSBH" is a service offered by SBH as per the Terms of Service and SBH is within its rights to deny access or withdraw access if the Company/User is found to be acting in violation of the terms of service.

13. Transactions originated by the Users are logged and transmitted to SBH Branch for fulfillment. The requests take effect from the time these are recorded / registered at the respective branches of SBH. The rules, regulations and conventions applicable to the banking transactions in the physical world will be applicable mutatis mutandis for the transactions done through the OnlineSBH service. For the present transaction requests would be processed at the branch during the business hours on the same day or next working day.
14. SBH presupposes, and the same is acknowledged by the Company, that log-in using appropriate Username and Password is a valid session initiated by none other than the User to whom the said Username and Password belongs. The SBH shall rely upon all electronic communications, orders or messages to SBH through the Internet and SBH shall take it for granted that the originator of the communication is the User to whom the User ID/Password has been issued.
15. SBH is not bound to enquire as to whether or not the User has been duly authorised to access the OnlineSBH Service on behalf of the Company by an appropriate or competent authority of the Company. Accordingly, a person using the OnlineSBH Service on behalf of the Company shall be presumed by SBH to have the authority to have access to the OnlineSBH Service
16. SBH's obligation and remedy in the event of interruption to the Services or loss of use and/or access to the OnlineSBH Service, shall include taking all reasonable measures to restore the OnlineSBH Service and/or access thereto as soon as reasonably possible.
17. SBH shall not be liable for any direct, indirect or consequential loss or damage sustained by the Company by any direct or indirect use of or reliance on the electronic communication, orders or messages. SBH shall also not be liable to Company for any loss or damage caused arising in connection with the OnlineSBH Service and/or this Agreement, on account of interruption or stoppage to the access to and/or use of this OnlineSBH Service arising on account of circumstances not attributable to SBH or beyond control of the SBH.
18. Without prejudice to any other provision of this Agreement, SBH does not warrant to the Company that the OnlineSBH Service will be provided uninterrupted or free from errors or that any identified defect will be corrected; or the OnlineSBH Service shall provide any function not set out or described in any associated documentation provided by the SBH.
19. Notwithstanding what is stated in these terms and conditions, the agreement is only between the SBH and the Company. Therefore, any executive, officer or employee of the Company shall not have any legal rights or remedies against the Bank or against any executives or employees of SBH.
20. Though SBH strives to maintain the quality of service, timely delivery and execution of the instructions given by the Company, the same is not guaranteed by SBH and SBH does not accept any responsibility for not effecting or not completing any transaction entered into on the OnlineSBH Service due to any break-down in computer hardware or software systems including any break-down of internet services or any delay or default of service providers from whom SBH has availed of the services for providing the OnlineSBH Service.
21. SBH may for valid reasons refuse to execute any instructions placed by the Company.
22. Notwithstanding anything contained herein, where SBH has reason to believe that any transaction/debits or marking of liens, have been fraudulently made (hereinafter referred to as a "suspect transaction"), SBH shall be entitled to withhold payment pertaining to such suspect transaction in accordance with regulatory laws relating to Money Laundering etc. If SBH determines after due enquiry and investigation that the transaction is a valid transaction and not a suspect transaction, SBH shall release such withheld payment.
23. Provided that SBH shall not withhold payment to the Company without sufficient cause, which shall be informed by SBH to the Company on the finding of such sufficient cause.

Provided further that if within the period of 6(six) months SBH determines after due enquiry and investigation that any suspect transaction is not a valid transaction at all, SBH shall reverse the invalid transaction, consequently the Company shall be liable to SBH for the resulted outstanding balance, if any.

Obligations of the Company

24. The User must keep the Username and Password strictly confidential and known only to himself. It is a good practice to commit the password to memory rather than write it down somewhere. SBH is not responsible for loss sustained by the Company due to breach of this condition. The User is also cautioned against leaving the computer unattended during a valid session.

25. Should the User notice that any information relating to the Company's account(s) appearing on OnlineSBH is incorrect or discrepant the same should be immediately brought to the notice of the branch (es) of SBH by telephone/e-mail or letter.
26. The User will not attempt or permit others to attempt accessing OnlineSBH through any unlawful means.
27. SBH has taken care to protect the confidentiality and integrity of customer (Company) data/transaction on OnlineSBH. At the same time this is a joint endeavour of the SBH and the Company. SBH, therefore, expects the Company to appreciate the risks unique to transacting on the Internet and take precautions, as it may deem fit, in the interests of protecting confidentiality and transactional integrity. It is highly recommended that the advices of the IT department of the Company or an external consultant be sought in this regard. Similarly, for best results it is suggested that the Company's internal processes may be aligned to the procedures prescribed for the system.
28. The User undertakes that if any wrongful use or misuse of the system is noticed by the User or any other person authorised by the Company it shall be the responsibility of the User to bring the same to the notice of SBH forthwith and the User shall also co-operate with SBH in the event of SBH giving any alert about such wrongful use or misuse of the OnlineSBH Service.
29. The User undertakes not to disclose the conditions or any of the transactions made or entered through the OnlineSBH Service.
30. The duties and responsibilities of users are described in the user manual. SBH shall not be liable for any loss the corporate may suffer due to acts of omission and commission by the users of the corporate.
31. **The Company agrees to pay charges/fees for OnlineSBH services as may be prescribed from time to time.**
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32. The Company hereby undertakes and agrees to protect SBH against all claims and liabilities arising directly or indirectly as a result of any breach or non-performance by any user or any act, neglect or default of the user.
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33. Any dispute between Company and the SBH with regard to the transactions done through OnlineSBH will be subject to the jurisdiction of the competent Courts where the SBH branch maintaining the relative account of the Company is located and will be governed by Indian Laws in force from time to time.
34. By signing the Online Registration Form the Company hereby confirms that the Terms of service herein contained shall constitute the agreement between SBH and the Company for the use of the OnlineSBH Service.
35. Authorised signatory confirms that he/they is/are duly authorized by the Company to execute this agreement.

Accepted	
Signature	
Authorised Signatory of the Company	
Place	Date

Form C5

Format of Board Resolution to be submitted by the Company along with the Corporate Internet Banking Registration Form

Resolved that:

The Company do avail the 'Corporate Internet Banking Service' over Internet Channel with State Bank of Hyderabad (SBH) at their various Branches and the Company accepts such "Terms of Service" for Corporate Internet Banking laid down by SBH from time to time for the purpose.

Resolved further that each of the officials as empowered by the Company to operate the Company's accounts with SBH either singly or jointly as the case may be, is hereby authorized to apply for and avail of the 'Corporate Internet Banking' facility offered by SBH and do all they have been authorized, electronically, using their user name and password.